

Parts.Cat.Com Training

Description

This course is designed to illustrate the features and benefits of using parts.cat.com. We will cover the steps required to complete a simple order, setting up user preferences on pcc, check on price and availability, explain replacement and alternative parts, remanufactured products and core tracking, planned maintenance checklist, cross-referencing part numbers to a serial number, and ordering Cat technical literature (parts books, OMM's, etc.).

Learning Objectives

After completing this course you will be able to:

- Check Price and Availability.
- Place an order using parts.cat.com.
- Adjust user and order preferences
- Check on outstanding cores.
- Review parts.cat.com activity.
- Understand the importance of a serial number break when looking up and ordering parts.
- Research and become familiar with a product quickly using the Parts Index and Product Structure.
- Navigate SIS using links and the Go-To Menu.
- Search for parts and service information using multiple methods available on PCC.
- Zoom, pan, and print parts graphics.
- Create parts lists and integrate the list into parts.cat.com.
- Create Frequent Order Lists for common jobs.

Class Length: 1 day limited to 6 students per class offering

Cost: class is free of charge for all attendees